

FAQ

(Frequently Asked Questions)

August 2008

Question:

If I am in a “closed” HMO/POS plan, when is a referral from my PCP *not required* in the state of Georgia?

Answer:

- A woman may refer herself directly to a network OB-GYN.
- A member may go directly to a network dermatologist.
- A member who seeks eye care for **medical conditions only** may go directly to a network ophthalmologist or optometrist. This self-referral is **not** for routine vision care.
- Mental health care or substance abuse treatment may be obtained by calling the number on your insurance ID card.



Provident Financial Group

2655 Dallas Highway, Suite 130 • Marietta GA 30064
770 499 2040
www.providentgroup.com